



Cancellation & No-Show Appointment Policy

Parkview Dental of Westfield is committed to providing all our patients with exceptional care and with giving everyone the best dental experience possible. When a patient cancels without giving proper notice, it can prevent another patient from being seen and adequately cared for.

No-Show Appointment Definition:

- Rescheduling/cancelling less than 2 hours prior to start time of appointment
- Arriving 15 minutes or more after start time of appointment
- Not showing up at all to appointment

Cancelled Appointment Definition:

- Patient notifies office less than 48 hours before a scheduled appointment.

Please call us at 908-264-8335 no later than 1pm two days prior to your scheduled appointment to notify us of any changes. To reschedule a Monday appointment, please give us a call no later than 1pm the previous Thursday. To reschedule a Tuesday appointment, please give us a call no later than 12pm the previous Friday.

- A \$75 fee will be charged for a no-show appointment.
- A \$50 fee will be charged for a cancelled appointment.

We will require a credit card on file for all patients to reserve time with our office and all information will be securely stored. Patients will only be charged based on the above policy and we will always make several attempts to contact you before processing payment. If you have any questions about our Cancellation Policy, please do not hesitate to reach out to Walden Dental.